

Returns Form

We always hope that you love your order! But if for any reason you are unhappy, please fill out the document below to request a refund. Please note:

- For hygienic purposes, The Rafiki Collection does **NOT** accept returns/refunds on any of our earrings!
- The Rafiki Collection will not accept refunds after 14 days of arrival.
- With the exception of faulty goods, The Rafiki Collection is not responsible for the cost of returning products. We always advise that you obtain proof of postage when returning an item.
- All items must be returned to us unworn, undamaged and unwashed. We reserve the right to refuse any item that is contrary to the above and that we deem not to be in a saleable condition.
- Refunds will be credited to your original method of payment.

Order Number

Customer Name

Email.....

Name of item being returned.....

Size

Reason for return.....

If you have any further questions please email info@therafikicollection.com

**Please return this form and the items to: The Rafiki Collection, Denham
Vicarage Farm, Denham, Bury St Edmunds, Suffolk, IP295EF**